

ND/52/2025-NeGD

Date **15.01.2026**

Corrigendum/ Addendum

- This is in reference to the Request for Empanelment (RFE) for Empanelment of Partner Agencies for Deployment of AI/ML Resources and Discovery of Rates for AI Specific Manpower that was floated at Central Public Procurement Portal (CPPP) vide 2025_DIT_885957_1, dated 18.11.2025.

1. The corrigendum /addendum is attached herewith in Annexure "A".
2. The prospective bidders are requested to kindly make note of these and submit the bid in time.
3. This is issued with the approval of competent authority.



Aditi Singh

(Director – NeGD)

S.no.	Page No.	Particulars	Existing Covenants			Revised Covenants		
1.	15	1.1 Important Dates	Activity	Date/Deadline	Remarks	Activity	Date/Deadline	Remarks
			Release of RFE	18 November 2025	Published on NeGD and CPP portals	Release of RFE	18 November 2025	Published on NeGD and CPP portals
			Last date for submission of queries	24 November 2025	Email: director.pm@digitalindia.gov.in	Last date for submission of queries	26 November 2025	Email: director.pm@digitalindia.gov.in
			Pre-bid meeting (virtual)	28 November 2025	Meeting link to be shared on NeGD website	Pre-bid meeting (virtual)	3 rd December 2025	Meeting link to be shared on NeGD website
			Issue of clarifications / Corrigendum	3 rd December 2025 Corrigendum issued dated 21 st November 2025 - New date : 10 December 2025	Posted on NeGD Website and CPP portals	Issue of clarifications / Corrigendum	17 December 2025	Posted on NeGD Website and CPP portals
			Proposal submission deadline	16 th January 2026 (15:00 IST) Corrigendum issued dated 21 st	Online submission via CPP Portal	Proposal submission deadline	23 rd January 2026 (17:30 IST)	Online submission via CPP Portal
						Opening of Pre-Qualification Bids	27 th January 2026 (16:00 IST)	Conducted online via CPP

				November 2025 - New date : 24 th December 2025			Technical presentations	TBD and published on NeGD website	NeGD HQ, New Delhi
			Opening of Pre- Qualification Bids	18 th January 2026 Corrigendum issued dated 21 st November 2025 - New date : 26 th December 2025 (16:00 IST)	Conducted online via CPP		Financial opening	TBD and published on NeGD website	In-person meeting at NeGD and VC
			Technical presentations	22 – 23 December 2025 Corrigendum issued dated 21 st November 2025 - New date : 5-6 January 2026	NeGD HQ, New Delhi		Announcement of Empanelled Agencies	TBD and published on NeGD website	Published on NeGD website and email notification
			Financial opening	26 December 2025 Corrigendum issued dated 21 st November 2025 - New date : 15 th January 2026	VC				
			Announcement of Empanelled Agencies	9 January 2026 Corrigendum issued dated 21 st November 2025 - New date : 27 th January 2026	Published on NeGD website and email notification				

2.	34	Section 5.3 Technical Evaluation Point no.1 - Relevant Experience in AI/ML Projects	S.no.	Evaluation Parameter	Criteria / Sub-components	Maximum Marks	Evaluation Basis / Methodology	S. no .	Evaluation Parameter	Criteria / Sub-components	Maximum Marks	Evaluation Basis / Methodology
			1.	Relevant Experience in AI/ML Projects	The bidder must have implemented one or more AI/ML solutions relevant to NeGD's scope, such as: <ul style="list-style-type: none"> Document OCR / 	25	- 1 eligible AI/ML project: 10 marks - 2-3 projects: 15 marks - ≥4 projects: 25 marks Evidence:	1.	Relevant Experience in AI/ML Projects	The bidder shall submit AI/ML project experience aligned to the indicative AI services defined in Section 3.6(B).	30	Scoring: <ul style="list-style-type: none"> 1 eligible AI/ML project: 10 marks 2 eligible AI/ML projects: 15 marks 3 eligible AI/ML projects: 20 marks 4 eligible AI/ML projects: 25 marks 5+ eligible AI/ML projects: 30 marks

					<p>IDP, Image</p> <ul style="list-style-type: none"> • Matching with Liveness Detection – • Multilingual Summarization, • Conversational AI, Voice-based Form • Filling– Agentic AI Workflows or • Anomaly Detection Systems. • The bidder should have demonstrable 	<p>i. For Completed projects: Work Order and Completion/Go-live Certificate or Client Reference Letter</p> <p>ii. For ongoing projects: Work Order and Proof of at least 50% completion on client letterhead Additionally, live</p>			<p>Experience may be demonstrated under any one or more of the following capability categories (alternative, not cumulative) :</p> <p>A. AI Use-Case Implementations (Section 3.6(B)) – such as OCR/IDP, Image Matching with Liveness Detection, Multilingual Summarization, Conversational AI /</p>	<p>Clarification: If the bidder does not submit at least one project with contract value \geq INR 1 Crore, 0 (zero) marks shall be awarded under this parameter, irrespective of the number or value of smaller projects submitted.</p> <p>Documentary Evidence:</p> <ul style="list-style-type: none"> • For completed projects: Work Order / Contract and Completion Certificate / Go-live Certificate / Client Acknowledgement Letter. • For ongoing projects: Work Order / Contract and proof of at least 50% completion on client letterhead. • Wherever applicable, bidders
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					<p>experience in fine-tuning pre-trained AI/ML models (e.g., LLMs, Vision Transformers, or Speech Models) for domain-specific government or enterprise use cases, ensuring performance improvement over baseline benchmarks.</p> <ul style="list-style-type: none"> • Bidders having experience in building, deploying inference server building experience shall be duly considered. 		<p>links or access details of deployed models or implemented solutions must be provided (where applicable) to validate the implementation.</p>				<p>Voice-based Form Filling, Agentic AI Workflows, Anomaly Detection Systems, etc.</p> <p>B. Fine-tuning / optimisation of pre-trained models (e.g. LLMs, Vision Models, Speech Models) for domain-specific government or enterprise use cases.</p> <p>C. Experience in building and deploying</p>		<p>shall also provide live links, controlled-access demos, anonymized recordings, dashboards, or API endpoints to substantiate the implementation and performance of the AI/ML solutions.</p> <p>Please note: Project citations pertaining to assignments executed under a Non-Disclosure Agreement (NDA) may be submitted, provided the bidder furnishes a client-certified undertaking specifying the name of the client, project value, and nature of the project in line with the scope of work of the RFE.</p>
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				<ul style="list-style-type: none"> One project Must be \geq INR 3 Crore, Rest can be \geq 50 Lakhs. 					<p>inference servers / inference layers for scalable serving of AI/ML models.</p> <p>These capability dimensions may be evidenced within the same project(s) and do not require separate, standalone project submissions .</p> <p>At least one (1) submitted project must have a contract</p>		
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						value ≥ INR 3 Crore. Additional projects, if submitted, may have contract values ≥ INR 50 Lakhs.		
3.	38	5.5 L1 Determination and Rate Card Discovery & Under Section 7.13 Rate Card Submission and Discovery Process New Sub-point j.	New Clause			The Purchaser shall have the right to reject an abnormally low Bid as per the provisions of this paragraph. An abnormally low Bid is one in which the Bid price, in combination with other elements of the Bid, appears so low that it raises substantive concerns as to the Bidder's capability to perform the Contract at the Bid price. The Purchaser may, in such cases, seek written clarifications from the Bidder, including detailed price analysis of its Bid price, concerning the scope, the schedule, allocation of risk and responsibilities, and any other requirements of the RFP. If, after evaluating the price analysis, the Purchaser determines that the Bidder has substantively failed to demonstrate its capability to perform the Contract at the Bid price, the Purchaser may reject the Bid, and evaluation may proceed with the next ranked Bidder.		
4.	53 6.20 Miscellaneous	New Clause	The Agency shall indemnify, defend, and hold harmless NeGD, its officers, employees, and representatives from any direct losses, claims, damages, liabilities, and reasonable costs (including attorney's fees) arising out of: (i) the Agency's negligence, willful misconduct, fraud, or material breach of its obligations under this			The Agency shall indemnify, defend, and hold harmless NeGD, its officers, employees, and representatives from any direct losses, claims, damages, liabilities, and reasonable costs (including attorney's fees) arising out of: (i) the Agency's gross negligence, willful misconduct or , fraud; (ii) any third-party claim alleging		

	Provisions	<p>Agreement or any RDR; (ii) any third-party claim alleging that the Deliverables or services provided by the Agency infringe any intellectual property rights. Limitation of Indemnity Exposure: Notwithstanding anything to the contrary, the total aggregate liability of the Agency under this indemnification clause shall be capped at an amount not exceeding one (1) times the total fees payable to the Agency under the respective RDR / Work Order from which the claim arises. Exclusions from Indemnity Cap: The above liability cap shall not apply in cases involving: (a) proven fraud or willful misconduct of the Agency; (b) breach of confidentiality obligations; (c) violation of applicable laws, including data protection obligations. Such cases shall be subject to liability as determined under applicable laws. Conduct of Defense: NeGD shall provide the Agency prompt written notice of any indemnifiable claim. The Agency shall assume the defense of such claim, provided that NeGD shall have the right to participate in the defense at its own expense. The Agency shall not enter into any settlement or compromise that admits liability or imposes obligations on NeGD without NeGD's prior written consent.</p>	<p>that the Deliverables or services provided by the Agency infringe any third party intellectual property rights. Limitation of Indemnity Exposure: Notwithstanding anything to the contrary, the total aggregate liability of the Agency under this indemnification clause shall be capped at an amount not exceeding one (1) times the total fees payable to the Agency under the respective RDR / Work Order from which the claim arises.</p> <p>Conduct of Defense: NeGD shall provide the Agency prompt written notice of any indemnifiable claim. The Agency shall assume the defense of such claim, provided that NeGD shall have the right to participate in the defense at its own expense. The Agency shall not enter into any settlement or compromise that admits liability or imposes obligations on NeGD without NeGD's prior written consent. Agency shall have no obligations with respect to any Infringement Claims to the extent that the Infringement Claim arises or results from: (i) Agency's compliance with NeGD's specific technical designs or instructions (except where Agency knew or should have known that such compliance was likely to result in an Infringement Claim and Agency did not inform NeGD of the same); (ii) inclusion in a Deliverable of any content or other materials provided by NeGD and the infringement relates to or arises from such NeGD materials or provided material; (iii) modification of a Deliverable after delivery by Agency to NeGD if such modification was not made by or on behalf of the Agency; (iv) operation or use of some or all of the Deliverable in combination with products, information, specification, instructions, data, materials not provided by Agency; or (v) use of the Deliverables for any purposes for which the same have not been designed or developed or other than in accordance with any applicable specifications or documentation provided under the applicable Statement of Work by the Agency ; or (v) use of a superseded release of some or all of the Deliverables or NeGD's failure to use any modification of the Deliverable furnished under this Agreement including, but not limited to, corrections, fixes, or enhancements made available by the Agency . In the event that NeGD is enjoined or otherwise prohibited, or is reasonably likely to be enjoined or otherwise prohibited, from using any Deliverable as a result of or in connection with any claim for which Agency is required to indemnify NeGD under this section according to a final</p>
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				<p>decision of the courts or in the view of Agency, Agency, may at its own expense and option: (i) procure for NeGD the right to continue using such Deliverable; (ii) modify the Deliverable so that it becomes non-infringing without materially altering its capacity or performance; (iii) replace the Deliverable with work product that is equal in capacity and performance but is non-infringing; or (iv) If such measures do not achieve the desired result and if the infringement is established by a final decision of the courts or a judicial or extrajudicial settlement, the Agency shall refund the NeGD the fees effectively paid for that Deliverable by NeGD subject to depreciation for the period of Use, on a straight line depreciation over a 5 year period basis.</p>
5.	53 6.20 Miscellaneous Provisions	New Clause		<p>1. Neither party shall be liable to the other for any indirect, consequential, special, or incidental loss, damage, or expense (including, without limitation, loss of profits, loss of contracts, loss or corruption of data, loss or damage to reputation and/or goodwill, or opportunity costs) arising under or in connection with this Agreement. The total aggregate liability of the Agency under this clause and contract shall not exceed the total contract value.</p> <p>2. The exclusions and limitations of liability shall not apply to: (a) losses or damages arising from a party's fraud, willful misconduct, or gross negligence; (b) breach of confidentiality obligations; (c) violation of applicable laws, including under any statute, regulation, or mandatory legal provision including data protection obligations. Such cases shall be subject to liability as determined under applicable laws.</p> <p>3. The Bidder shall be excused and not be liable for any delay or failure to perform the services to the extent that such delay or failure has arisen as a direct result of any delay or failure by NeGD to perform its obligations. In such events, the Bidder shall be allowed an extension of time equal to the duration of the delay. Any additional costs claimed by the Bidder arising from such delays shall be subject to prior written approval by NeGD through the Change Control Procedure, and shall not be automatically invariable.</p>
6.	54	7.3 Amend	New Clause	Clause 7.3.A: Periodic Re-opening of Empanelment'

		ment of RFE		<p>1 Purpose & Technology Evolution: The Purchaser recognizes that Artificial Intelligence (AI) and Machine Learning (ML) are rapidly evolving domains. To ensure the Purchaser has continuous access to state-of-the-art innovations, niche technical expertise, and emerging AI frameworks (e.g., Generative AI, LLMs, and Agentic AI), the Purchaser reserves the right to re-open the empanelment process at its sole discretion during the tenure of the empanelment (e.g., on an annual or bi-annual basis).</p> <p>2 Technical Qualification Standards: New applicants seeking empanelment during such process shall be subject to the same multi-stage evaluation process defined in Section 5 of this RFE. This includes meeting all mandatory Eligibility (Pre-Qualification) criteria and achieving the minimum Technical Qualification threshold of 75 marks. The technical evaluation may include a demonstration of advanced capabilities relevant to the technology standards prevailing at the time of the re-opening.</p> <p>3 Mandatory Price Alignment (L1 Discovery): Final empanelment of any newly qualified agency is strictly contingent upon their formal, unconditional written acceptance to match the Discovered L1 Rate Card applicable as on the date of their application. No upward revision or negotiation of the established L1 rates shall be permitted, ensuring uniform cost benchmarks for all Digital India projects.</p> <p>4 Tenure & Contractual Terms: Agencies empaneled through this periodic process shall be inducted for the remaining duration of the original empanelment tenure. They shall be governed by the same Service Level Agreements (SLAs), Performance Bank Guarantee (PBG) requirements, and contractual terms as the existing empanelled agencies.</p> <p>5 Process: The notification for re-opening shall be as per clause 7.4 Bid Submission Guidelines. The Purchaser reserves the right to skip a re-opening cycle or modify the technical benchmarks based on the adequacy of the existing vendor pool and the current state of AI technology.</p>						
7.	54	7.5 Proposal Structure	<p>The bid must be structured into the following two parts:</p> <table><tr><td>Part</td><td>Document Type</td><td>Description</td></tr></table>	Part	Document Type	Description	<p>The bid must be structured into the following four parts:</p> <table><tr><td>Part</td><td>Document Type</td><td>Description</td></tr></table>	Part	Document Type	Description
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		<table><tr><td>Part I</td><td>Eligibility and Technical Proposal</td><td>Must contain all documents in support of eligibility criteria (Section 5.2) and detailed responses for technical evaluation parameters (Section 5.4).</td></tr><tr><td>Part II</td><td>Commercial Proposal (Rate Card)</td><td>Must contain rate quotes for all manpower categories defined in Section 4.4 in the prescribed Excel format provided in the RFE Annexure.</td></tr></table> <p>a. Both parts shall be uploaded separately in the corresponding sections of the CPP portal.</p> <p>b. Financial information must not be included in Part I.</p> <p>c. The rate card format must be filled completely — any missing role or rate shall be deemed non-responsive.</p>	Part I	Eligibility and Technical Proposal	Must contain all documents in support of eligibility criteria (Section 5.2) and detailed responses for technical evaluation parameters (Section 5.4).	Part II	Commercial Proposal (Rate Card)	Must contain rate quotes for all manpower categories defined in Section 4.4 in the prescribed Excel format provided in the RFE Annexure.		<table><tr><td>Part I</td><td>Fees</td><td>As the bid has no tender fees, bidders shall submit an undertaking stating ” As the tender has no tender fee, we hereby undertake and confirm that no tender fee is applicable or has been paid for this bid.”</td></tr><tr><td>Part II</td><td>Eligibility Proposal</td><td>Must contain all documents in support of eligibility criteria (Section 5.2) mentioned in the corrigendum issued on 17th December 2025.</td></tr><tr><td>Part III</td><td>Technical Proposal</td><td>Must contain all documents in support of Technical criteria (Including Relevant Citations, CVs, A&M Documentation, Organisational Capability note mentioned in (Section 5.3) mentioned in the corrigendum issued on 17th December 2025.</td></tr><tr><td>Part IV</td><td>Commercial Proposal (Rate Card)</td><td>Must contain rate quotes for all manpower categories defined in Section 4.4 in the prescribed Excel format provided in the RFE Annexure.</td></tr></table> <p>a. All the parts shall be uploaded separately in the corresponding sections of the CPP portal.</p> <p>b. Financial information must not be included in any of the part apart from Part IV</p>	Part I	Fees	As the bid has no tender fees, bidders shall submit an undertaking stating ” As the tender has no tender fee, we hereby undertake and confirm that no tender fee is applicable or has been paid for this bid.”	Part II	Eligibility Proposal	Must contain all documents in support of eligibility criteria (Section 5.2) mentioned in the corrigendum issued on 17 th December 2025.	Part III	Technical Proposal	Must contain all documents in support of Technical criteria (Including Relevant Citations, CVs, A&M Documentation, Organisational Capability note mentioned in (Section 5.3) mentioned in the corrigendum issued on 17 th December 2025.	Part IV	Commercial Proposal (Rate Card)	Must contain rate quotes for all manpower categories defined in Section 4.4 in the prescribed Excel format provided in the RFE Annexure.
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8.	80	Annexure XIV - Integrity Pact	<p>Preamble</p> <p>NEGD intends to award, under laid down organizational procedures, contract for Empanelment of Law Firms for providing their resources on Secondment basis to DIC-NEGD, through an open tender process and has issued RFE bearing number _____. NEGD values full compliance with all relevant laws of the land, rules, regulations, economic use of resources, and of fairness/transparency in its relations with its Bidder(s).</p>	<p>Annexure XIV – Integrity Pact</p> <p>This Integrity Pact is in furtherance to Clause _____ of this RFE and is entered into by and between: National e-Governance Division (NeGD), having its office at Electronics Niketan, 4th Floor, 6 CGO Complex, New Delhi, (which expression shall, unless repugnant to the context, include its successors and assigns), of the First Part; AND _____, (Name of the Bidder), incorporated under the Companies Act, 1956/2013 / LLP Act, 2008 / Societies Registration Act, 1860 or registered with any other applicable authority, having its registered office at _____, (hereinafter referred to as the “Bidder”, which expression shall, unless the context otherwise requires, include its permitted successors and assigns), of the Second Part.</p> <p>Preamble</p> <p>NeGD intends to award, in accordance with its laid-down organisational procedures, a contract for the Empanelment of Partner Agencies for Deployment of AI/ML Resources and Discovery of Rates for AI-Specific Manpower, for providing skilled resources on a secondment basis to DIC-NeGD,</p>

				<p>through an open tender process, and has issued RFE bearing number _____.</p> <p>NeGD values full compliance with all applicable laws, rules, and regulations, prudent and economical use of public resources, and the principles of fairness, transparency, and integrity in its dealings with all bidders.</p> <p>This Integrity Pact is executed to ensure transparency and to prevent corruption, collusion, or unfair practices at any stage of the tendering process and subsequent engagements under the empanelment.</p> <p>Section 1 – Commitments of DIC-NeGD</p> <p>a) NeGD commits itself to take all measures necessary to prevent corruption and shall observe the following principles:</p> <ul style="list-style-type: none"> • No employee of DIC-NeGD, either personally or through family members, shall, in connection with the RFE or execution of any engagement thereunder, demand, solicit, promise, or accept for self or any third person any material or immaterial benefit to which such person is not legally entitled. • NeGD shall treat all bidders equitably and transparently and shall provide the same information to all bidders during the tender process, and shall not provide any confidential or additional information to any bidder that could result in an unfair advantage. • NeGD shall exclude from the process any person found to have a conflict of interest or bias. <p>b) If NeGD obtains information regarding conduct of any of its officers/employees that constitutes an offence under the Bharatiya Nyaya Sanhita (BNS), 2023 and/or the Prevention of Corruption Act, 1988, or if there is substantive suspicion thereof, NeGD shall inform the Chief Vigilance Officer and may initiate disciplinary proceedings as applicable.</p>
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				<p>Section 2 – Commitments of the Bidder</p> <p>a) The Bidder commits to take all measures necessary to prevent corruption and shall observe the following principles during participation in the tender process and during execution of any engagement under the empanelment.</p> <p>b) The Bidder shall not, directly or indirectly, offer, promise, or give to any employee of NeGD or any third person any material or immaterial benefit not legally entitled to, in order to obtain any advantage during the tender process or execution of engagements.</p> <p>c) The Bidder shall not enter into any undisclosed agreement or understanding, whether formal or informal, with any other bidder.</p> <p>d) The Bidder shall not commit any offence under the BNS, 2023 and/or the Prevention of Corruption Act, 1988, and shall not misuse or disclose confidential information obtained from NeGD for purposes of competition or personal gain.</p> <p>e) The Bidder shall disclose, at the time of bid submission, all payments made, committed, or intended to be made to agents, brokers, or intermediaries in connection with this tender.</p> <p>f) The Bidder shall not approach any Government official, public servant, political person, or external agency to influence the tendering or evaluation process.</p> <p>g) The Bidder shall exclude from the tender process and execution of engagements all known prejudiced persons, including those having family relationships with NeGD officials.</p> <p>h) The Bidder shall not indulge in any corrupt, fraudulent, coercive, undesirable, or restrictive practice.</p>
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				<p>i) The Bidder shall not instigate third persons to commit offences outlined above or act as an accessory to such offences.</p> <p>Section 3 – Disqualification and Exclusion</p> <p>If the Bidder violates any provision of this Integrity Pact or the RFE, or otherwise puts its integrity or credibility in question, NeGD shall be entitled to:</p> <ul style="list-style-type: none"> • Disqualify the Bidder from the tender process, • Reject the bid or terminate empanelment or any work order issued thereunder, and/or • Debar/blacklist the Bidder as per applicable government guidelines. <p>Section 4 – Compensation for Damages</p> <p>a) If the Bidder is disqualified prior to award, NeGD shall be entitled to forfeit the Bid Security, if applicable.</p> <p>b) If NeGD terminates empanelment or any engagement due to breach, NeGD shall be entitled to invoke the applicable Performance Bank Guarantee furnished under the relevant RDR/Work Order, in addition to other recoveries as per the RFE and contract terms.</p> <p>Section 5 – Previous Transgression</p> <p>a) The Bidder declares that no previous transgressions occurred in the last three years with any other Central Government/State Government or Central PSU entity in India or any entity in any other tender process.</p> <p>b) If the Bidder makes an incorrect statement on this subject or hides any material information, NEGD is entitled to disqualify the Bidder from this tender process as per the terms and conditions mentioned in this RFE.</p>
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				<p>Section 6 – Equal Treatment of Bidders</p> <p>a) Only bidders who have executed this Integrity Pact shall be eligible to participate in this tender process and subsequent engagements.</p> <p>b) NeGD reserves the right to disqualify any bidder who fails to sign or violates this Integrity Pact.</p> <p>Section 7 – Criminal Charges</p> <p>If NeGD becomes aware of conduct by the Bidder or its representatives constituting corruption or criminal offence, the same shall be reported to the Chief Vigilance Officer for appropriate action.</p> <p>Section 8 – Miscellaneous Provisions</p> <p>a) This Integrity Pact shall be governed by Indian law, with jurisdiction at New Delhi.</p> <p>b) Any modification or termination of this Pact shall be in writing.</p> <p>c) If any provision is found invalid, the remaining provisions shall remain valid.</p> <p>Signatures</p> <table> <tr> <td>For & on behalf of DIC-NeGD</td> <td>For & on behalf of the Bidder</td> </tr> <tr> <td>Official Seal</td> <td>Official Seal</td> </tr> <tr> <td>Signature</td> <td>Signature</td> </tr> <tr> <td>Name</td> <td>Name</td> </tr> <tr> <td>Place</td> <td>Place</td> </tr> <tr> <td>Date</td> <td>Date</td> </tr> </table> <p>Witness 1: Name, Signature & Address</p> <p>Witness 2: Name, Signature & Address</p>	For & on behalf of DIC-NeGD	For & on behalf of the Bidder	Official Seal	Official Seal	Signature	Signature	Name	Name	Place	Place	Date	Date
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