

Advt. No. DIC/Poshan Tracker/12/2025/11

Digital India Corporation

Electronics Niketan Annexe, 6, CGO Complex, Lodhi Road,

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Digital India Corporation has been set up by the 'Ministry of Electronics & Information Technology, Government of India', to innovate, develop and deploy ICT and other emerging technologies for the benefit of the common man. It is a 'not for profit' Company under Section 8 of the Companies Act 2013. The Company has been spearheading the Digital India programme of the Government of India, and is involved in promoting use of technology for e-Governance / e-Health / Telemedicine, e-agriculture, e-Payments etc. The Digital India programme promotes safety and security concerns of growing cashless economy and addresses challenges confronting its wider acceptance. It also promotes innovation and evolves models for empowerment of citizens through Digital initiatives and promotes participatory governance and citizen engagement across the government through various platforms including social media.

Digital India Corporation is currently inviting applications for the following positions purely on Contract/Consolidated basis for **Poshan Tracker** project:-

| Sr. No. | Name of the Post | No. of positions |
|---------|------------------------------------|------------------|
| 1. | Programme Manager - Poshan Tracker | 1 |
| 2. | Technical Lead - Poshan Tracker | 1 |

^{**} The place of posting shall be in Noida or New Delhi but transferable to project locations of Digital India Corporation as per existing policy of Digital India Corporation.

Screening of applications will be based on qualifications, age, academic record and relevant experience. Digital India Corporation reserves the right to fix higher threshold of qualifications and experience for screening and limiting the number of candidates for interview. Only shortlisted candidates shall be invited for selection interviews. Digital India Corporation reserves the right to not to select any of the candidates without assigning any reason thereof.

The details can be downloaded from the official website of DIC viz. www.dic.gov.in

Eligible candidates may apply ONLINE: https://ora.digitalindiacorporation.in/



1. Job Description: Programme Manager - Poshan Tracker

Position Overview:

The Programme Manager will lead the strategic delivery, governance, and operational management of the *Poshan Tracker*—a flagship national digital platform under the Digital India Corporation (DIC). The role involves driving programme governance, programme delivery, technical oversight, inter-agency coordination, data-driven monitoring, and vendor/SLA accountability.

This role require senior **government programme leadership** experience. The Programme Manager will lead the Poshan Tracker PMU and work closely with Product, BA, SRE, DevOps, Operations, Training, and State Coordination teams.

Key Responsibilities:

1. Strategic Leadership & Programme Governance

- Provide strategic direction and leadership for the Poshan Tracker programme at DIC.
- Own the delivery roadmap—design, development, integration, testing, deployment, optimisation, and lifecycle management.
- Maintain rigorous documentation, filing, compliance, and knowledge management systems.
- Conduct monthly and quarterly outcomes reviews with clear KPIs:
 - o Platform uptime (≥99.5%)
 - o Data sync rates
 - Cloud usage & adoption metrics
 - o Issue resolution turnaround time
- Lead risk assessments, mitigation planning, resource optimisation, and dependency management.
- Prepare governance reports, dashboards, and review briefs for senior leadership.

2. Technical Oversight & System Operations

- Ensure adherence to MeitY/NIC cloud standards, cybersecurity frameworks, and the Digital Personal Data Protection (DPDP) Act.
- Govern SRE workflows: observability, SLIs, SLOs, error budgets, incident management, and root-cause analysis.
- Oversee CI/CD pipelines, release management, and production change control.
- Lead AI/Analytics adoption—including predictive dashboards, reports, and automated content generation using GPT-based and cloud-native AI tools.
- Review system performance metrics, traffic trends, DR readiness, and scalability planning.

3. Vendor, RFP & SLA Management

• Lead drafting of RFPs, EOIs, SoWs, contract amendments, change requests, and procurement documentation.



- Manage vendor evaluation, onboarding, contract governance, and performance review.
- Ensure strict SLA compliance for:
 - o Uptime
 - Issue resolution
 - o Release timelines
 - Security audits
 - o Data updates
- Coordinate with Finance/Admin for bill verification, cost control, and timely processing.
- Maintain complete audit readiness (technical, commercial, and documentation audits).
- Manage vendor lock-in risks and enforce contractual penalties where applicable.

4. Stakeholder Coordination & Inter-Agency Engagement

- Act as primary programme interface with MoWCD, DIC leadership, NIC, States/UTs, and partner agencies.
- Facilitate high-quality communication through structured reports, presentations, and issue briefs.
- Represent Poshan Tracker in national/state-level meetings, committees, and review forums.
- Manage Centre-State coordination for deployment, adoption, and escalation resolution.

5. Training, Adoption, Outreach & Support

- Oversee field adoption, training, onboarding, and user capacity-building programmes.
- Govern the helpdesk (L1/L2/L3) operations with defined SLAs.
- Ensure multilingual communication materials, product guides, SOPs, and training videos.
- $\bullet \quad \text{Establish continuous feedback loops from States} \to \text{PMU} \to \text{Product team}.$

B. Qualifications & Experience:

Essential:

- Bachelor's degree from recognised university in any stream
- Postgraduate degree (MBA or equivalent/Public Policy/Technology Management).
- Minimum 12 years of experience in handling large scale projects.
- At least 5 years in leadership roles in programme delivery, PMO, or digital governance.
- Demonstrated experience in:
 - o Large-scale IT delivery
 - o Programme governance
 - RFP/SLA/vendor management
 - Cloud/SaaS-based system oversight
 - Government stakeholder coordination
- Prior exposure to working with Cross- functional areas



Preferred:

- Experience in Digital Public Infrastructure (DPI), national portals, or multi-state deployments.
- Experience working with ministries, PSUs, and government agencies.
- Familiarity with MeitY guidelines, e-Procurement, GeM, and e-file systems.
- Strong understanding of DPDP Act, cybersecurity, and data governance.

2. <u>Job Description: Technical Lead - Poshan Tracker</u>

Position Overview:

The Technical Lead will serve as the principal technology architect and engineering authority for the Poshan Tracker platform under the Digital India Corporation (DIC). Working closely with the Programme Manager, the Technical Lead will drive platform architecture, cloud operations, security, DevOps, AI/ML integration, data governance, and overall technical delivery quality across all vendor teams.

This role demands hands-on architectural strength, deep cloud expertise, and the ability to guide multidisciplinary development teams operating at national scale.

A. Key Responsibilities

1. Architecture & Platform Design

- Own the end-to-end technical architecture of the Poshan Tracker platform.
- Define and maintain architecture blueprints covering:
 - Application architecture (microservices/ event-driven)
 - o API architecture
 - o Database & storage architecture
 - o Integration frameworks
 - Security models
- Ensure alignment with Cloud, and Digital Public Infrastructure (DPI) standards.
- Drive architecture reviews, design decisions, and approval gates for all development activities.
- Oversee development of reusable components, code standards, and engineering best practices.

2. Cloud Infrastructure & DevOps

- Lead cloud hosting strategy, capacity planning, auto-scaling, and cost optimisation on AWS /Azure /gCP Cloud.
- Govern CI/CD pipelines, release automation, and versioning workflows.
- Oversee environment management (Dev, QA, UAT, Pre-Prod, Prod).
- Ensure robust backup, disaster recovery (DR), and failover readiness.
- Implement infrastructure-as-code (IaC) tools where feasible.



3. Security, Compliance & Data Protection

- Own end-to-end cybersecurity posture of the Poshan Tracker.
- Ensure compliance with:
 - DPDP Act
 - o CERT-In guidelines
 - MeitY cybersecurity advisories
 - OWASP
- Conduct/oversee VAPT, code audits, security assessments.
- Govern secure coding guidelines and authorization logic.
- Ensure encryption, tokenization, and data minimization strategies in line with national data governance principles.

4. SRE & Performance Engineering

- Supervise SRE functions:
 - o SLIs/SLOs
 - Error budgets
 - Observability stack (logs, metrics, traces)
 - o Incident management
 - o Root-cause analysis
- Ensure platform uptime ≥ 99.5%.
- Lead performance tuning, load testing, caching strategies, and system health optimization.

5. Data Engineering, Analytics & Al Enablement

- Oversee data pipelines, ETL workflows, and analytics data models.
- Define data governance frameworks including quality checks, metadata, lineage, and access control.
- Drive AI/ML integration to support:
 - o Predictive analytics
 - o Behavioural insights
 - o Reporting automation
 - o Multilingual content generation
- Govern the safe use of GPT-based tools, Azure AI, Google Vertex, and other AI platforms.
- Ensure AI models are auditable and compliant.



6. Vendor Technology Management

- Evaluate technical capabilities of development vendors during RFP/EOI stages.
- Review and approve technical deliverables, solution designs, sprint outputs, and deployment plans.
- Ensure vendor compliance with security, architecture, engineering, and documentation standards.
- Provide structured feedback to the Programme Manager for vendor performance monitoring and SLA assessment.

7. Documentation & Technical Governance

- Ensure all technical architecture documents, design specs, and integration manuals are complete and up-to-date.
- Maintain technical risk registers and mitigation plans.
- Define coding standards, API documentation protocols, and SDRs (Service Design Requirements).
- Contribute to technical sections of RFPs, SoWs, and audit reports.

B. Qualifications & Experience:

Essential:

- Bachelor's degree in Engineering/Computer Science/IT (full-time).
- 10-15 years of experience in software engineering, platform architecture, or large-scale digital system delivery.
- Proven experience as:
 - Technical Architect
 - Solution Architect
 - Senior Engineering Manager
 - SRE/DevOps Leader (in large deployments)
- Strong hands-on knowledge of:
 - Cloud (NIC, AWS, Azure, GCP)
 - Microservices architecture
 - DevOps toolchains
 - API frameworks
 - Security hardening
 - Observability tooling
- Experience working with government systems or public-sector digital platforms.

Preferred:

- Experience with Digital Public Infrastructure (DPI).
- Exposure to NIC Cloud, MeghRaj, AWS /Azure/Gcp Cloud.



- AI/ML experience (TensorFlow, PyTorch, Azure/OpenAI APIs).
- Understanding of DPDP Act, cybersecurity standards, and data governance models.
- Experience integrating with national-scale platforms (Aadhaar, DigiLocker, UPI, etc.).

General Conditions applicable to all applicants covered under this advertisement:

- 1. Those candidates, who are already in regular or contractual employment under Central / State Government, Public Sector Undertakings or Autonomous Bodies, are expected to apply through proper channel or attach a 'No Objection Certificate' from the employer concerned with the application OR produce No Objection Certificate at the time of interview.
- 2. Digital India Corporation reserves the right to fill all or some or none of the positions advertised without assigning any reason as it deems fit.
- 3. The positions are purely temporary in nature for the project of Digital India Corporation and the appointees shall not derive any right or claim for permanent appointment at Digital India Corporation or on any vacancies existing or that shall be advertised for recruitment by Digital India Corporation in future.
- 4. Digital India Corporation reserves the right to terminate the appointments of all positions with a notice of one month or without any notice by paying one month's salary in lieu of the notice period.
- 5. The maximum age shall be as on the last date of receipt of the applications. Screening of applications will be based on qualifications, age academic record and relevant experience. The designation against the position shall be mapped as per the approved policy.
- 6. In case of a query, the following officer may be contacted:

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Phone No. 011-24303500, 24360199