

## NeGD's Ask Our Experts' Episode 12 celebrates the success of CSCs

- *Ask Our Experts- a live program presented by NeGD, MeitY focuses on Digital India initiatives*
- *The weekly show is broadcast on Friday at 1 PM on Digital India's YouTube channel*

The National e-Governance Division (NeGD), Ministry of Electronics and Information Technology (MeitY) broadcasted the Episode 12 of the 'Ask Our Experts' You Tube LIVE program on the topic 'Common Services Centres (CSCs)' on January 24, 2025.

Shri Sanjay Rakesh, MD & CEO of CSC e-Governance Service Ltd. was discussed this mass initiative which has greatly helped rural citizens with employment opportunities and awareness of Government's digital services.

Shri Rakesh talked about several key initiatives run at lakhs of CSCs across India such as TeleLaw services which is widely used by women for availing free legal guidance; Aadhaar-related services and innovative services like DigiPay which have empowered women-led self-help groups (SHGs).

He also shared how CSCs across India were able to get 10 lakh people to register for the CoWin vaccination doses during the COVID-19 pandemic without much hassle and provided an impetus to the Govt's mission of 'Ease of Living' & 'Ease of Governance'.

The show can be watched again here:  
<https://www.youtube.com/watch?v=quqEywJuy2I&list=PLHdRh1IHRECKYclg1W6E3Q7UMIQimjTUj&index=4>

'Ask Our Experts' is a unique weekly program broadcast live on Digital India's YouTube channel. The aim of this programme is to engage experts in an interactive discussion on various Digital India initiatives and projects. The program gives citizens a chance to ask questions directly to the officials involved in these citizen-centric projects and get all their queries answered.

The program is aired on the Digital India YouTube channel:  
<https://www.youtube.com/@DigitalIndiaofficial>.

