



UX4G

NeGD hosts a Webinar on UX4G- Enhancing User Experience for Government Apps

The National e-Governance Division, Ministry of Electronics and Information Technology organised an interactive webinar on its unique service project User Experience (UX) for Government- UX4G on October 28, 2024 based on the theme 'Enhancing User Experience for Government Applications'.

The webinar focused on generating awareness about the UX4G initiative among the government officials, various departments, divisions and designers working on government websites and applications to streamline the design process for all government websites for better experience for citizens, uniformity, and easy to recognise identity for multiple and different official websites of the Government.

The experts from NeGD lucidly explained in detail about the many use cases of this initiative and also discussed the significance and evolving relevance of the design systems. UX4G offers a 'Design System' for designers as well as developers based on and developed for the intervention of the Figma community.

Another important product the government is offering through the UX4G project is the 'Design Guidelines'- the draft for which is available on <https://www.ux4g.gov.in/>. This will help the designers to have a ready reckoner to refer to when faced with challenges while designing big government websites.

Digital assets such as mock-ups, prototypes, and images, a repository of reusable components (design & code) and UX Audit form the core of the UX4G service offerings along with hand holding, training, and capacity building that is provided to support budding website designers.

Several viewers asked pertinent questions such as how the UX4G design system can be used, where can the templates for websites be found, and if the service is compatible for Angular and/or React, similar to Bootstrap etc., to which the experts responded with insightful answers.

Watch the webinar here: <https://www.youtube.com/live/IAuqxB0icc?si=1tm3d9XocO74v0Qn>

About UX4G

UX4G enhances government applications using user-centric design concepts that are accessible, efficient and user-friendly. UX prioritizes user-centric design for government websites. The guidelines provide essential insights and principles to create digital experiences that are accessible, efficient, and user-friendly

