National Consultative Workshop on Government e-Market Place (GeM)

11th July 2017 New Delhi
Top ten states in transaction:
- Delhi
- Madhya Pradesh
- Telangana State
- Kerala
- Maharashtra
- Karnataka
- Chhattisgarh
- Uttar Pradesh
- Haryana
- Jammu & Kashmir

Top ten states in value:
- Maharashtra
- Telangana State
- Madhya Pradesh
- Uttar Pradesh
- Kerala
- Karnataka
- Odisha
- Chandigarh
- Uttarakhand
- Delhi

*As on 5th July 2017*
Some of the Common FAQs of states/UTs on GeM

Q. Is there a provision to amend MoU as per requirements of states?
   • Yes, it can be done with mutual consent after legal vetting.

Q. How to handle warranty & quality assurance/SLA in purchase made through GeM?
   • For the services, there is a provision of including SLAs. For the Products, the users can stipulate SLA conditions while creating the bids.
   • All the buyers are free to appoint their own quality assurance team or a third party agency. GeM is also engaging third party inspection/Certifying agencies to carry out such function.

Q. Facilitating processing of purchase on GeM for items that include both product and service (i.e. AMC component).
   • For certain products lifecycle cost contracts are being worked out.

Q. How to specify different delivery time lines in multiple locations in respect of priority/feasibility for supply and verification of supply, especially in remote areas?
   • Multiple functionalities are being worked out and will be made available shortly. Extended delivery, staggered delivery can be provisioned while creating the bids.

Q. What is the provision to extend delivery date and modify order quantity in GeM?
   • Functionality to amend the contract is being worked out.

Q. Increasing tenure of 5 days to hold price which is felt to be insufficient for internal processes.
   • Bidding processes will give such cushions.

Q. What is the maximum value of procurement that can be done through GeM?
   • Procurement can be done as per GFR provisions.

Q. Defining financial limit for secondary users under the main users.
   • No such criteria have been fixed. Buying officers can follow their financial limits.

Q. How to obtain PBG for orders below 25 lacs?
   • E-PBG is being provisioned and it is in the final stage

Q. Is there a helpdesk available for resolving portal and procedural issues in GeM?
   • Yes. Help desk can be reached at 011-49728800.

Q. Has provisions of GST been incorporated in GeM?
   • GST is being integrated for verification at the time of registration and to display applicable tax.
Q. How the price reasonability can be established?

- To start with, GeM can fetch data from LPPs duly corrected with price indexes for the period of comparison from past purchases taken place in this country by sharing different portal like customs, PSUs and by engaging third party agencies through web scrawling, scraping.
- After all the stake holders using the procurement then the portal itself will be generating sufficient data for analytics to guide the users for a better decision while buying. This can also be supplemented with expert consultants to carryout research to improve the price discovery mechanism.

Some of the action points at State Level to facilitate adoption of GeM in states

01. States/UTs are advised to issue necessary notification and amendment to its finance/procurement rules, in line with GFR 2017, for encouraging procurement through GeM.

02. State Treasury Management Systems / IFMS to be integrated with GeM. The MSP being selected will help to integrate the State Treasury Management System.

03. States can prioritize local suppliers and SMEs, in the administrative selection criteria by giving suitable weightage.

04. States are requested to facilitate creation of government email ID for its officer to register on GeM. Local NIC authorities have been advised to create such email ids immediately, when approached.

05. Regular training programmes for prospective users are being conducted by GeM officers and also through NIFM. States /UTs are requested to leverage these program and take up awareness and training to facilitate adoption of GeM.

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